# 2022 English Course Prices







When you leave Alpha School after being a student with us, your English confidence level will be increased. We've had students that arrived struggling to say more than "hello" and they leave being able to hold basic conversations!

Our long term students benefit the most. Many have studied English for years but lack the confidence and fluency to hold a conversation in English.

The longer you study at Alpha School the better your English will become!

Our class sizes are usually 3-5 students, especially outside of summer, and we think this helps our students improve faster.

### Studying abroad is better than studying at home!

Research shows that studying a language abroad is better than studying in your own country!

- Oral fluency
- Better accents
- Better local conversation skills
- Faster speaking
- More confident conversations
- Longer streams of continuous speech

### **Quality Assurance**

- ELT Council licensed (Malta Ministry of Education) Number 161
- Malta Tourism Authority (MTA) Licence Number 35-0026
- FELTOM accredited
- LanguageCert approved exam test centre
- Bildungsurlaub recognised
- CSN recognised
- Recognised by the European Parliament for courses to MEPs



# 2022 Adult English Prices



Our most booked course is General English 20 during summer at €235 per student per week and our teaching is consistently rated 5/5!

**Discounts:** No registration fee for returning students • 10% discount for returning students • Only one registration fee per family • Long stay discounts

#### All prices include:

- Student welcome pack containing local maps and important information
- First day welcome meeting
- Alpha student ID card
- Pre-course placement test
- Weekly assessment
- Academic counselling with the school Director of Studies
- Alpha School / CEFR final certificate
- Free high speed WiFi access in school
- Mobile phone sim card (on request)
- Free use of Roof garden leisure area
- Free lending library of books & CD media
- Use of quiet rooms for private study
- Free computer access in Study Room
- 24/7 emergency helpline
- Personalised attention from our super friendly staff and support for your excursion and activity planning

| Fix | ed | fee | s: |
|-----|----|-----|----|
|     |    |     |    |

| Course resources (per student) | € 30 |
|--------------------------------|------|
| Registration fee               | € 50 |

#### **Other fees:**

| Travel insurance (per week)           | € 10     |
|---------------------------------------|----------|
| Document courier fee (if needed)      | € 60     |
| Multiple booking changes fee          | € 30     |
| IELTS exam fee                        | € 230    |
| LanguageCert ESOL exam                | €55-€105 |
| Lessons outside school (daily charge) | € 50     |

#### **Transfers:**

# One-way airport transfer (up to 3) $\in$ 32Each extra passenger (one way) $\in$ 10Unaccompanied minor airport $\in$ 50transfer

| Our most popular course  | Lessons<br>p/w | LOW<br>SEASON          | 6 JUN<br>to 26 AUG     | <mark>Level</mark><br>Students |
|--|----------------|------------------------|------------------------|--------------------------------|
|  | 20             | € 190                  | € 235                  | A2-B2                          |
| General English  | 30             | € 235                  | € 290                  | max 10                         |
|  |                |                        |                        |                                |
| Prices per student per week  | Lessons<br>p/w | LOW<br>SEASON          | 6 JUN<br>to 26 AUG     | Level<br>Students              |
| General English Longstay   | 20             | € 140                  | € 140                  |                                |
| 8-15 weeks   | 30             | € 190                  | € 190                  | A2-B2                          |
| General English Longstay   | 20             | € 120                  | € 120                  | max 10                         |
| 16+ weeks  | 30             | € 165                  | € 165                  |                                |
| General English Mini-Group   | 20             | € 270                  | € 330                  | A1 & C1                        |
| For advanced or beginner students available all year                                 | 30             | € 330                  | € 400                  | max 5                          |
| <b>General English Mini-Group</b><br>For A2-B2 students available<br>low season only | 20             | € 270                  | -                      | <i>A2-B2</i><br>max 5          |
|  | 30             | € 330                  | -                      |                                |
| Business English   | 20             | € 350                  | € 425                  | <i>Min B1</i><br>max 5         |
| Mini-group   | 30             | € 420                  | € 490                  |                                |
| One-to-One English   | 20<br>30       | € 540<br>€ 760         | € 590<br>€ 810         | <i>All levels</i><br>1 only    |
| Two-to-One English   | 20<br>30       | € 310<br>€ 450         | € 350<br>€ 510         | All levels<br>2 only           |
| Individual lessons (booked in addition to another course)                            | Lessons        | LOW<br>SEASON          | 6 JUN<br>to 26 AUG     | Level<br>Students              |
| One-to-One English   | 1<br>5<br>10   | € 40<br>€ 160<br>€ 310 | € 40<br>€ 200<br>€ 350 | <i>All levels</i><br>1 only    |
| <b>Two-to-One English</b><br>Prices per student                                      | 1<br>5<br>10   | € 20<br>€ 85<br>€ 160  | € 20<br>€ 100<br>€ 190 | <i>All levels</i><br>2 only    |
| Online lessons (One-to-One)  | 1              | € 27                   | € 27                   | 1 only                         |

\*5 & 10 lessons must be booked with another course



## 2022 Teen English Prices



Our most booked course during summer is Teen English 20 at €235 per student per week and our teaching is consistently rated 5/5!

Discounts: • No registration fee for returning students • Only one registration fee per family • 10% discount for returning students and families • Long stay discounts • 10% off courses of 4-7 weeks • 20% off courses of 8+ weeks

#### All prices include:

- Student welcome pack containing local maps and important information.
- First day welcome meeting.
- Alpha student ID card.
- Pre-course placement test.
- Weekly assessment.
- Alpha School / CEFR final certificate.
- Free high speed WiFi access in school.
- Mobile phone sim card (on request).
- Free use of Roof garden leisure area.
- Free lending library of books & CD media.
- 24/7 emergency helpline.
- Personalised attention from our super friendly staff and support for your excursion and activity planning.
- Alpha School group leaders on school activities.
- Supervised transport to and from all Alpha School excursions.

#### **Fixed fees:**

Course resources (per student) € 30 Registration fee (per student/family) € 50

#### **Other fees:**

| € 10     |
|----------|
| € 60     |
| € 30     |
| € 32     |
| € 10     |
| € 50     |
| € 50     |
| €230     |
| €55-€105 |
|          |

| Group courses   | Lessons<br>p/w | Activities<br>p/w | SPRING<br><b>4-22 APR</b><br>AUTUMN<br><b>3-21 OCT</b> | SUMMER<br>6 JUN -<br>26 AUG | Max in<br>class |
|---|----------------|-------------------|--|-----------------------------|-----------------|
| Teen English  | 20             | -                 | € 190  | € 235                       | 14              |
| <b>Teen Package*</b> (1st week)<br>Price per additional weeks | 20<br>20       | 3<br>8            | € 650<br>€ 515   | € 830<br>€ 690              | 14              |

\*Teen package includes: 7 nights accommodation on Full board with a host family + airport transfers + registration fee + course resources + 20 Teen English lessons + 3 activities in Spring and Autumn or 8 activities in Summer (26.06.22 to 13.08.22).

| Individual courses   | Lessons<br>p/w | LOW<br>SEASON     | SPRING<br>AUTUMN   | SUMMER                          | Max in<br>class |
|--|----------------|-------------------|--------------------|---------------------------------|-----------------|
| Teen One-to-One  | 20             | € 420             | € 420              | € 590                           | 1               |
| Teen Two-to-One  | 20             | € 270             | € 270              | € 350                           | 2               |
| English + Activity courses                                       | Lessons<br>p/w | Activities<br>p/w | SPRING<br>AUTUMN   | SUMMER                          | Max in<br>class |
| Teen Activity English  | 20             | 3                 | € 300              | € 340                           | 14              |
| Teen Sport English   | 20             | 2                 | € 270              | € 270                           | 14              |
| Teen Gold Activity English                                       | 20             | 8                 | -                  | 26.06 to<br>13.08 only<br>€ 370 | 14              |
| Our excursion packs for teens                                    |                | Activities<br>p/w | SPRING<br>AUTUMN   | SUMMER                          |                 |
| Teen Activity Pack<br>Teen Sport Pack<br>Teen Gold Activity Pack |                | 3<br>2<br>8       | € 80<br>€ 110<br>- | € 80<br>€ 110<br>€ 140          |                 |



# 2022 Junior English Prices



#### All prices include:

- Student welcome pack containing local maps and important information.
- First day welcome meeting.
- Alpha student ID card.
- Pre-course placement test.
- Weekly assessment.
- Alpha School / CEFR final certificate.
- Free high speed WiFi access in school.
- Mobile phone sim card (on request).
- Free use of Roof garden leisure area.
- Free lending library of books & CD media.
- 24/7 emergency helpline.
- Personalised attention from our super friendly staff and support for your excursion and activity planning.
- Alpha School group leaders on school activities.
- Supervised transport to and from all Alpha School excursions.

#### **Fixed fees:**

Course resources (per student)  $\in$  30 Registration fee (per student/family)  $\in$  50

#### **Other fees:**

| Travel insurance (per week)      | € 10     |
|----------------------------------|----------|
| Document courier fee (if needed) | € 60     |
| Multiple booking changes         | € 30     |
| One-way airport transfer (max 3) | € 32     |
| Each extra passenger (one way)   | € 10     |
| Unaccompanied minor transfer     | € 50     |
| Lessons outside school (daily)   | € 50     |
| IELTS exam fee                   | € 230    |
| LanguageCert ESOL exam           | €55-€105 |
|                                  |          |

Our most booked course during summer is Junior English 20 at €235 per student per week and our teaching is consistently rated 5/5!

**Discounts:** • No registration fee for returning students • Only one registration fee per family • 10% discount for returning students and families • Long stay discounts • Siblings Playschool/Kids Club discount: 2nd sibling 50% discount, 3rd sibling FREE! • 10% off courses of 4-7 weeks • 20% off courses of 8+ weeks

| Group courses                             | Lessons<br>p/w | Activities<br>p/w | SPRING<br><b>4-22 APR</b><br>AUTUMN<br><b>3-21 OCT</b> | SUMMER<br>6 JUN to<br>26 AUG | Max<br>in class |
|---|----------------|-------------------|--|------------------------------|-----------------|
| Junior English                            | 20             | -                 | € 190  | € 235                        | 14              |
| English + Activity courses                | Lessons<br>p/w | Activities<br>p/w | SPRING<br>AUTUMN                                       | SUMMER                       | Max in<br>class |
| Junior Activity English                   | 20             | 3                 | € 300  | € 340                        | 14              |
| Junior Sport English                      | 20             | 2                 | € 270  | € 270                        | 14              |
| Individual courses                        | Lessons<br>p/w | LOW<br>SEASON     | SPRING<br>AUTUMN                                       | SUMMER                       | Max in<br>class |
| Junior One-to-One                         | 20             | € 420             | € 420  | € 590                        | 1               |
| Junior Two-to-One                         | 20             | € 270             | € 270  | € 350                        | 2               |
| Junior English (4-7 weeks)                |                | Spring,           | € 171  | € 212                        | 4.4             |
| Junior English (8+ weeks)                 | 20             | Summer,<br>Autumn | € 152  | € 188                        | 14              |
| Excursion packs for juniors               |                | Activities<br>p/w | SPRING<br>AUTUMN                                       | SUMMER                       |                 |
| Junior Activity Pack<br>Junior Sport Pack |                | 3<br>2            | € 80<br>€ 110  | € 80<br>€ 110                |                 |



# 2022 Kids English Prices



### Our most booked course during summer is Kids Club at €260 per student per week

**Discounts:** Only one registration fee per family • No registration fee for returning students • 10% discount for returning students and families • Long stay discounts • Siblings Playschool/Kids Club discount: 2nd sibling 50% discount, 3rd sibling FREE! • 10% off bookings of 4-7 weeks • 20% off bookings of 8+ weeks

#### All prices include:

- Student welcome pack containing local maps and important information.
- First day welcome meeting.
- Alpha student ID card.
- Alpha School certificate.
- Free high speed WiFi access in school.
- Free use of Roof garden leisure area.
- 24/7 emergency helpline.
- Personalised attention from our super friendly staff and support for your excursion and activity planning.

#### **Fixed fees:**

Registration fee (per student/family) € 50

#### **Other fees:**

| Travel insurance (per week)        |
|------------------------------------|
| Document courier fee (if needed)   |
| Multiple booking changes fee       |
| One-way airport transfer (up to 3) |
| Each extra passenger (one way)     |

| Our kids courses      | Lesson<br>times | LOW<br>SEASON | 6 JUN<br>to 26 AUG | Students<br>in class |
|-----------------------|-----------------|---------------|--------------------|----------------------|
| Playschool (ages 2-7) | 09:00 to        | € 210         | € 260              | Max 8                |
| Kids' Club (ages 5-8) | 12:30           | € 210         | € 260              | IVIdX ð              |

### **Playschool**

If you have young children (2-7 years), you can take an English Course while your children are being supervised within a secure and safe environment. Available all year round and situated in the main school building, our Playschool offers supervised activities to children between 2 and 7 years of age. Qualified staff will keep your children busy with music, songs, games and activities while you take part in English language classes. All activities are conducted in English and provide children with an introduction to the English language, although no formal English training is provided.

#### € 10 € 60 Kids' Club

- € 30 Designed for our younger students the Kids English Club
- € 32 € 10
  provides informal learning where children between the ages of 5 and 8, who are keen to learn English like their older siblings, can now discover English through fun based activities and practise their new found skills with other children from all over the globe. No written or grammar based lessons are incorporated.



# 2022 Family English Prices



### Lesson times are aligned **so all family members each study in their respective class at the same time.** We can also help recommend **family friendly activities** during your stay.

**Discounts:** • No registration fee for returning students • Only one registration fee per family • 10% course discount for families • 15% for returning families • Long stay discounts • Siblings Playschool/Kids Club discount: 2nd sibling 50% discount, 3rd sibling FREE!

### **Seasonal courses**

| Prices per student per week | Lessons<br>p/w | SPRING<br><b>4-22 APR</b><br>AUTUMN<br><b>3-21 OCT</b> | SUMMER<br>6 JUN<br>to 26 AUG |
|-----------------------------|----------------|--|------------------------------|
| Adult English (ages 18+)    | 20             | € 190  | € 235                        |
| Teen English (ages 13-17)   |                | € 190  | € 235                        |
| Junior English (ages 8-12)  |                | € 190  | € 235                        |
| Playschool (ages 2-7)       |                | € 210  | € 260                        |
| Kid's Club (ages 5-8)       |                | € 210  | € 260                        |

### Low season courses

| Prices per student per week   | Lessons<br>p/w | SEP to<br>MAY                                      |
|---|----------------|--|
| Adult English (ages 18+)<br>Teen One-to-One lessons (ages 13-17)<br>Junior One-to-One lessons (ages 8-12)<br>20 Two-to-One lessons for siblings (ages 8-12)<br>Playschool (ages 2-7)<br>Kid's Club (ages 5-8) | 20             | € 190<br>€ 420<br>€ 420<br>€ 270<br>€ 210<br>€ 210 |

#### All prices include:

- Student welcome pack containing local maps and important information.
- First day welcome meeting.
- Alpha student ID card.
- Pre-course placement test.
- Weekly assessment.
- Alpha School / CEFR final certificate.
- Free high speed WiFi access in school.
- Mobile phone sim card (on request).
- Free use of Roof garden leisure area.
- Free lending library of books & CD media.
- 24/7 emergency helpline.
- Personalised attention from our super friendly staff and support for your excursion and activity planning.
- Alpha School group leaders on school activities.
- Supervised transport to and from all Alpha School excursions.

#### **Fixed fees:**

| Course resources (per student) | €30  |
|--------------------------------|------|
| Registration fee (per family)  | € 50 |

#### **Other fees:**

| Travel insurance (per week)           | € 10     |
|---------------------------------------|----------|
| Document courier fee (if needed)      | € 60     |
| Multiple booking changes              | € 30     |
| One-way airport transfer (up to 3)    | € 32     |
| Each extra passenger (one way)        | € 10     |
| Unaccompanied minor transfer          | € 50     |
| Lessons outside school (daily charge) | € 50     |
| IELTS exam fee                        | € 230    |
| LanguageCert ESOL exam                | €55-€105 |



# 2022 Long stay English Prices



For a total immersion language experience Long stay English at any time of the year is perfect to **boost your English level** and our teaching is consistently rated 5/5!

This long stay English programme is designed for students to develop fluency in the English language. Students will work closely with the school Director of Studies and their course teacher to ensure their study aims are exceeded.

#### All prices include:

- Student welcome pack containing local maps and important information
- First day welcome meeting
- Alpha student ID card
- Pre-course placement test
- Weekly assessment
- Academic counselling with the school Director of Studies
- Alpha School / CEFR final certificate
- Free high speed WiFi access in school
- Mobile phone sim card (on request)
- Free use of Roof garden leisure area
- Free lending library of books & CD media
- Use of quiet rooms for private study
- Free computer access in Study Room
- 24/7 emergency helpline
- Personalised attention from our super friendly staff and support for your excursion and activity planning

#### **Fixed fees:**

| Course resources (per student) | € 30 |
|--------------------------------|------|
| Registration fee               | € 50 |

#### **Other fees:**

| Travel insurance (per week)           | € 10     |
|---------------------------------------|----------|
| Document courier fee (if needed)      | € 60     |
| Multiple booking changes fee          | € 30     |
| IELTS exam fee                        | € 230    |
| LanguageCert ESOL exam                | €55-€105 |
| Lessons outside school (daily charge) | € 50     |

#### **Transfers:**

| One-way airport transfer (up to 3)    | € 32 |
|---------------------------------------|------|
| Each extra passenger <i>(one way)</i> | € 10 |
| Unaccompanied minor airport           | € 50 |
| transfer                              |      |

| Group courses weekly price  | Lessons<br>p/w | 8-15<br>weeks | 16-24<br>weeks | 25+<br>weeks | Max in<br>class |
|---|----------------|---------------|----------------|--------------|-----------------|
| General English   | 20             | € 140         | € 120          | € 100        | 10              |
| (Course only)*  | 30             | € 190         | € 165          | € 150        | 10              |
| General English +<br>School residence   | 20             | € 240         | € 220          | € 200        | 10              |
| accommodation<br>(Course + Self catering shared<br>room in a school residence)* | 30             | € 290         | € 265          | € 250        | 10              |
| General English +<br>Apartment  | 20             | € 255         | € 235          | € 215        | 10              |
| accommodation<br>(Course + Self catering shared<br>room in a school apartment)* | 30             | € 305         | € 280          | € 265        | 10              |
|   |                |               |                |              |                 |

\*Price excludes €50 reg. fee & €30 course resources fee per booking. Students taking Extended / Examination courses will be required to purchase additional course books. Each lesson is 45mins.

#### Unpaid work placement fee

\*We can help find you an unpaid work placement in Malta to help you practise your English and to obtain valuable experience. One-off fee.

€ 350

#### Paid work or employment while in Malta?

Non-EU students attending one of our English courses for 12 or more weeks are also able to seek paid employment up to 20 hours per week. The earliest a student can start work is 90 days after arrival in Malta. Various applications are necessary to obtain the work visa. EU students are allowed to start paid employment at any time in Malta.



# 2022 Terms & Conditions

#### **Classes and Courses**

- Students intending to study in Malta need to check if a visa is required. Please visit http://www.foreign.gov.mt for up to date information.
- All group courses start on a Monday and end on a Friday. At the school's discretion, special arrangements may be made to start courses mid-week to coincide with students' flights. Lessons are held between 09:00 and 16:30.
- Lessons are usually held as follows: standard courses: 09:00 - 10:30, 11:00 - 12:30, intensive courses: 13:00 -14:30 or 15:00 - 16:30. However, during busy periods we reserve the right to hold standard courses in the afternoons.
- 4. Alpha School of English reserves the right to hold classes outside school premises and to make use of school annexes which are separate and completely independent from the main school building.
- 5. A minimum of two students is required to offer a standard course of 20 lessons per week. When there is only one student in the class, the student is given individual tuition and the total number of lessons is reduced by a third. There is no change to the cost of the course.
- 6. All students are given a certificate of achievement provided they have attended 90% of their lessons.
- Course resources are required by all students. Course material depends on the type of the course and can include photocopies/student packs/USB drives. Course books are used in selected Adult courses only. Writing materials are not provided by the school.
- 8. Examination Preparation Courses must be booked for a minimum of four weeks. The cost of an Examination Course does not include the examination or the transfer to the examination. Students must bring a valid identity card with photo or passport to the examination.

#### Holidays

9. The following dates are Public Holidays in Malta and the school will be closed on these dates: 10 February, 19 March, Good Friday (varies each year), 31 March, 1 May, 7 June, 29 June, 15 August, 8 September, 21 September, 8 December and 13 December, 25 December. During weeks that include a public holiday the first lessons will be held from 09:00 to 11:00 (30 minute daily extension). The intensive lessons will be extended by 30 minutes on three days of the week. The school is closed at weekends and for the 2 week annual shutdown over the Christmas season.

#### **Complaints & Problems**

- In case of emergencies students should phone our school representative on our 24-hour helpline: (+356) 79 99 9444.
- 11. Any complaint should be brought to the attention of the school and registered in writing during the course of the student's stay in Malta. Alpha School of English cannot be held liable for any complaints sent to the school after the student's departure from Malta.

#### Cancellations

12. It is possible to cancel a course at any time before the start date. However the following cancellation charges will be incurred:

*i*) cancellation up to 30 days before start date: €190 per person

 ii) cancellation up to 14 days before start date: €190 per person + 25% of total invoice

 iii) cancellation up to 7 days before start date: €190 per person + 50% of total invoice

 No refunds will be given after the English course/vacation has commenced. Similarly, no refunds will be given for classes not attended, services (eg. accommodation/excursions) not utilised or for 'no-shows'.

#### **Enrolment and Accommodation Charges**

- 14. Students wishing to change their accommodation will be charged a 6-night cancellation fee for the original accommodation booked.
- 15. A €50 fee will be charged for any changes to a student's enrolment after the course has begun. While we will do our best to change course or type of accommodation when requested, this may not always be possible. It is not possible to change from group lessons to One-to-One lessons after a course has begun.

#### Liability

- 16. Students are liable for any damage caused to school premises and accommodation.
- 17. Alpha School and its staff are covered by adequate public liability insurance. Alpha School of English is not liable for theft or loss of students' possessions. Nor is it liable for any accident that may occur on the school premises. All students travelling to Malta should have accident, health and travel insurance.
- Alpha School of English must be informed of any medical or psychological conditions affecting students. Failure to do so may result in the student not being accepted for an English course (no refund will be given in such cases).

#### Conduct & Behaviour

19. Alpha School of English reserves the right to dismiss students who behave disreputably and fail to abide by the rules of the school and/or the laws of Malta. Such students could be sent home without warning depending on the gravity of the offence. No refunds will



be given. Students will have to pay for any repatriation expenses incurred.

- 20. No smoking or consumption of alcohol is allowed in the school building.
- 21. To ensure the safety of our students, minors residing in host family accommodation and the School Guest House should return to their accommodation by the following times: students under 14 - 22:00, students under 16 - 23:00, students under 18 - 24:00.
- 22. Host Families shall ensure that minors will not be lodged in the same room as Adults and that a responsible adult will always be present overnight and when the minors are at the Host Family residence.

#### Excursions

- 23. All school excursions are accompanied by a school group-leader. However, outside of school and after excursions, junior students will not be supervised.
- 24. Excursions are only included for those students who have booked one of our Activity English Courses or Leisure Activity Packs.
- 25. Alpha School of English reserves the right to change the excursion programme without prior notice and to substitute excursions in the case of bad weather, attraction closures, road works, etc.
- 26. Please note that a medical declaration form must be completed for all scuba diving activities. If you have a medical condition and require an examination by a doctor in Malta then there is an additional charge for this which must be paid locally to the dive centre before you start diving.

#### Accommodation

- 27. Students who book a self-catering apartment or Host Family must also book an arrival airport transfer to ensure safe arrival at the accommodation.
- 28. Cleaning is not included in Apartment or Villa accommodation, however bed linen and towels are changed weekly.

#### Airport and Harbour Transfers

29. Arrival details for transfers must reach our school a minimum of three days before student's arrival in Malta. Students who fail to provide the necessary information on time are not eligible for a refund in the event of a missed transfer.

#### Minors

- 30. Students under the age of 13 are only accepted by the school if they are accompanied to Malta by a parent or caregiver.
- 31. By enrolling your child at Alpha School of English you are providing us with consent to act on your behalf in the case of an emergency. Parents and caregivers will be informed of any such developments as soon as possible.

#### Photography & Filming

32. Alpha School may take photos/film footage of school lessons and activities for promotional and marketing

material. Students who do not wish to participate should inform us beforehand.

#### Miscellaneous

- The legal personality of "Alpha School of English" is Patricia Marshall as Sole Trader and Proprietor
- 34. Prices of courses, accommodation facilities and all other services listed in this price list are subject to change without prior notice. However, your price is guaranteed once you receive a booking confirmation from Alpha School of English.
- 35. Alpha School of English reserves the right to change services without notice. Any services provided as substitutions will be of the same standard as those originally booked.
- 36. Alpha School of English has one official website www.alphaschoolmalta.com. While we do our utmost to ensure that all our agents and representatives provide accurate and up-to-date information about our school and services, we cannot accept responsibility for any information found on external websites and other media.
- 37. Bookings/payments are non-transferable.
- It is not possible to transfer fees paid for English courses to accommodation/sports/leisure activities and vice-versa.

#### Payment

- 39. A non-refundable deposit of €190 is required to secure any reservation. The reservation should only be considered as confirmed after the school has issued a letter of confirmation and invoice.
- 40. All fees and expenses must be settled in full at least 30 days prior to the commencement of courses/vacations.
- 41. Our preferred method of payment is by bank transfer / credit card through Flywire https://www.flywire.com/pay/alphaschoolmalta (No charge is made for bank transfers and credit card payments in other currencies. For Visa/Mastercard/Eurocard payments payments made in euros only through Flywire a charge of 1.8% of the total amount applies.
- 42. Payment may be made directly to Alpha School by credit card. In this case students should advise the school of their credit card details (name, number and expiry date). The following charges apply to credit card payments made directly to Alpha School: *i*) 2.75% of the total amount on Visa / Mastercard / Eurocard.
- 43. You can make a direct payment to Alpha School using PayPal. Please note that you are responsible for all PayPal transaction charges (currently 3.88% to 5.25%) and these will be added to your final invoice. PayPal payments should be sent to payments@alphaschoolmalta.com

